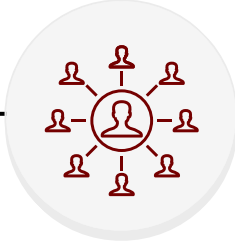


Strategic Goals

2022
2025





Expand Programs and Services

- Improve the offering of virtual services
- Explore, share and adopt best practices regarding the delivery of services
- Examine various ways of diversifying programs and services (maximize the « One-Stop Shop »)
- Expand and develop programs and services through partnerships
- Have a better understanding of community partners needs



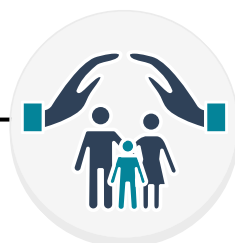
Position the Organization as a Community Resource Centre

- Maintain the organization's francophone character despite the overhaul of the healthcare system
- Explore the concept of community resource centre
- Review the organization's identity
- Review the governing documents
- Be a model of inclusion in the region (Indigenous people and cultures, racialized groups, etc.)



Improved and Accessible Infrastructure

- Conduct a needs analysis
- Create a list of options
- Draw up a business plan and identify potential sources of funding



Emergency Housing

- Conduct feasibility studies for implementing emergency housing solutions.