



Services de Counselling  
HEARST - KAPUSKASING - SMOOTH ROCK FALLS  
Counselling Services



Behavioural Supports  
Ontario

## PRESS RELEASE

### Behavioural Support Services

**Kapuskasing – November 29<sup>th</sup>, 2018** - It is sometimes challenging for health care professionals or family members to know the best way to support patients or loved ones who are dealing with behavioural changes associated with dementia. Hearst-Kapuskasing-Smooth Rock Falls Counselling Services are pleased to announce a new program now offered in partnership with the North-East Regional Behavioural Supports Ontario (BSO) office.

With the financial contribution of the NE LHIN and the expansion of its home and community care services, HKS Counselling Services was able to hire a permanent “BSO in the Community” clinician to serve the communities of Smooth Rock Falls, Kapuskasing, Hearst and surrounding areas.

This program provides specialized services to older adults presenting responsive behaviours or personal expressions associated with dementia, complex mental health issues or problems linked to substance use or other neurological conditions. This response team facilitates cooperation between the various agencies and local partners in order to ensure continuity of care and provide support and professional training for caregiving staff.

To learn more about the program, please contact BSO clinician Méli<sup>s</sup>sa Lambert at 705-335-8468 or call the North-East Behavioural Supports Ontario regional intake service at 1-855-276-6313.

Source and information:

Steve Fillion, Executive Director

[steve.fillion@hkscounselling.ca](mailto:steve.fillion@hkscounselling.ca) or 705-335-8468